

Hello Steve. Glad you got my message. First of all yesterday I contacted Tripltek and within an hour Kiara contacted me back. I assured her that you were not the only one who has had this issue. She did not demonstrate a clear understanding of what a blackout entailed. It was clear at least to me that whomever at Tripltek did not actually read the thread carefully. Since I had her attention, I went ahead and described it in as much detail as I could. She asked me if I would send in my equipment like she did you. I very politely asked her to understand that just as you were reluctant so as I and I hoped she would understand I did not elaborate. I am of the opinion that my m3p is no different than yours or anybody else's and they should have access to their own development equipment. She went into a bit of detail about the cable and suggested I try to do my testing with one of theirs so I bought one and they shipped it today. I should have it today. I told her that I doubted it would be different noting I use the T8 with my evo ii and mavic pro but that I would do what she requested. That should remove that variable from the equation. Meanwhile I'm glad you want to continue with our own efforts. I will be leaving in a few minutes to go to The Woodward Cruise, a huge Classic Car event near Detroit and I will be out late but I will do the quick shot test tomorrow.

Lets keep plugging!